

Guiding Principles

Our Guiding Principles will enable the achievement of our Measures of Success



Simplify and Standardize

Reduce manual processes and transactions and align to Workday best practices.

Secure Data

Create transparency and access to real-time data and to aid in decision making and planning.



Empower Users

Maximize the use of self-service functionality for employees and managers.

Transform

Modernize our processes to improve services for the citizens of Baltimore.

